



**STAFFANSTORPS
KOMMUN**

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The Municipality of Staffanstorp "A Safe Community"

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Introduction

Staffanstorps kommun is a relatively young municipality that was established about 50 years ago. The municipality has around 21 000 inhabitants and is located in Skåne (Scania) with Lund and Malmö as adjacent cities. The building of the bridge over Öresund has resulted in an increase of the commute, the structure of population has changed and the import of all kinds of goods has become easier.

The municipality has also a growth programme, "Growth 7000", which means that the population in the next 10-15 years is expected to grow with 7000 new inhabitants. In the light of this, the work with inventory of risk factors is very important.

"Safety, commitment and courage"

are the heart words for Staffanstorp and were product of a visionary work. A political decision says that these words are to be pervaded the future measures and efforts that are to be planned and implemented.



1. Background

Staffanstorps kommun has the last years intensified the work to build a safe community to live and work in, which is important for the health of each individual citizen. This is done through working together with citizens, associations and other participants to identify causes of accidents and incidents, this to systematically reduce the number or minimize the damages. This work is coordinated by the person who is responsible for safety and the person who develops the methods for drug and crime prevention. They involve a large number of people and organizations inside the border of the municipality, in this work.

Sweden has a national Public Health Policy with eleven target areas. The targets comprise the qualification factors which are considered the most significant for the Swedish public health. The overall target is to create social conditions for good health for the whole population. Particularly urgent is it to improve the health for those groups that are the most exposed to ill-health.

The eleven targets are the following:

1. Participation and influence in the community
2. Economical and social security
3. Safe and good growing-up conditions
4. Increased good health in working life
5. Sound and secure surroundings and products
6. A more health promoting Public Health and Medical Care
7. Good protection against contagion
8. Safe sexuality and good reproductive health
9. Increased physical activity
10. Good eating habits and secure provisions
11. Decreased use of tobacco and alcohol, a community free from drugs and doping and decreased damages of excessive betting (Folkhälsopolitisk rapport 2003)

Out of these eleven targets we have entered deeply in the following areas:

- a. Participation and influence in the community
- b. Economical and social security
- c. Safe and good growing-up conditions
- d. Increased good health in working life
- e. Sound and secure surroundings and products
- f. A more health promoting Public Health and Medical Care
- g. Increased physical activity
- h. Good eating habits and secure provisions
- i. Safe sexuality and good reproductive health
- j. Decreased use of tobacco and alcohol, a community free from drugs and doping and decreased damages of excessive betting



Instead of a traditional *alcohol, drug and tobacco policy programme* the municipality board has decided about a "STRATEGY PROGRAMME" with the focus "SAFETY". The action part is focusing on preventive measures within these areas, with a clear responsibility delegation, implementation, follow up and evaluation. The evaluation and follow-up are then the basis of the long-term planning.

The ratio for the Public Health statistics in Staffanstorps are updated by The National Board of Health and Welfare and are put together by Statistics, Sweden. (Source: http://www.fhi.se/templates/PageExternal_988.aspx)

2. Application

The indicators for the international "safe communities", are the reason for this application and are the following:

- An infrastructure based on the participation and the cooperation of the citizens, led by a cross-sector group which is responsible for the promotion of the safety in Staffanstorps kommun.
- Long-term, lasting programme including the two genders and ages, surroundings and situations.
- Programme towards high risk groups and surroundings that promote Safety for vulnerable groups
- Programme that document damage frequency and causes.
- Evaluation to assess the process of the programmes and the effect of the changes.
- Participation in national and international "Safe Community" networks.

This application only describes examples – in addition to what the laws and regulations prescribe – of working conditions as well as activities within the municipality.



3. Staffanstorp Safety Organisation

An infrastructure based on the participation and the cooperation of the citizens, led by a cross-sector group, which is responsible for the promoting of safety in Staffanstorps Kommun. This organisation promote the safety prevention through the cross-sector work within MTO (Human-Technology-Organisation), like the working environment and external surroundings for the employees, the users of the municipality service and the regular citizen- i.e. the municipality as a geographical area.

3.1. Analysis group

The Analysis group started in 2003 and consists of the chairman of the municipal executive committee and the 2nd vice chairman, the municipality director, the safety responsible council servant, the developer of methods of drug and crime prevention and the local police. The purpose with the Analysis group is to shorten the decision-channels considering important matters about the preventive work with a safe community. The people in this group have the authority to make strategic decisions to guarantee safety in the whole municipality. The Analysis group is problem oriented, but with a distinct target focus; it works in other words with solution focus.

3.2 The developer of methods of drug and crime prevention

The function of the developer of methods is central, and works mainly with preventive efforts and strategies in general within a broad sphere. Efforts within the tobacco, alcohol and drug area, and crime prevention and measures, are a natural part in this work. The developer of methods has to pay attention to risk areas, and suggest efforts when necessary, and suggest targets and action plans, and initiate and sometimes contact projects. This service is tied to the municipality board and is subordinated the Director of the Municipality.

3.3 Public Health Work

Our work for a safe community is permeating the Public Health Work. With an interdisciplinary approach and a cross sector work procedure, we begin with factors that affect the human health, i.e. vital condition, living habits, surroundings and products. In our work we strive to secure and create good possibilities for a good health for our citizens under the same conditions. By actively using the competence of the Public Health Scientists, for instance in the Central Risk Handling Group, we strengthen and make sure that further development of Public Health work is implemented in the municipality.

3.4 Primary Healthcare

In the cooperation between the municipality and the Primary Healthcare there is at present a Municipality group with representatives from USiL, The Primary Care and the city council. Within the work of the Municipality group we run a development project together.



There is also a joint agreement between the Human Service and the Primary Healthcare that is well in function. The joint agreement regulate the participation of the Primary Healthcare in the activities of the Municipality regarding the care of the elderly and disabled, individual- and family care and the school health service. A medical trained nurse meets the Primary Healthcare regularly and they provide education for the municipality healthcare.

3.5 The Central Risk Handling group

This group was established in 1991 and is a special adviser group that is supporting the municipal offices with expert help regarding safety within those objects they have demand for and need of. The group has representatives from all types of municipal services and has a responsibility of supervision and feedback towards the municipality board. An important aspect when selecting representatives is that everybody is connected to the activities within the municipality. In the group there are also representatives from the Municipal Real Estate Ltd (Staffanstorps AB), the Primary Healthcare and the local Police.

The Central Risk Handling group is a body to which a proposed measure is referred for consideration when dealing with planning and exploitation of the municipality.

3.6 The Rescue Service

Even before the Law about protection towards accidents was in force, a great deal of the efforts of the Rescue service was dealing with – in a broader perspective- safety and rescue questions. The strategy is, and has been, to go from being a pure rescue service to become a safety and rescue service for the municipality. The Rescue service is coordinating the municipality state of alert, the POSOM, the LSO (damage prevention), the LEXO and insurances.

3.7 The Council

The Council is a forum that has replaced BRÅ (the crime prevention council) and the Public Health council, to create conditions to gain the target, a safe community. This is done through a broader perspective, in dialogue with those who live and work and stay in the municipality. The convenor is the developer of methods who together with the chairman of the Municipal Executive Board is leading the Council.

Each member of the Council has the possibility to raise issues they find important concerning safety. The questions that are lifted can either become assignments for any of the members in the council, or a team could be formed to work with the question. The question returns to the council for feedback at the next meeting.



The assembly of the council:

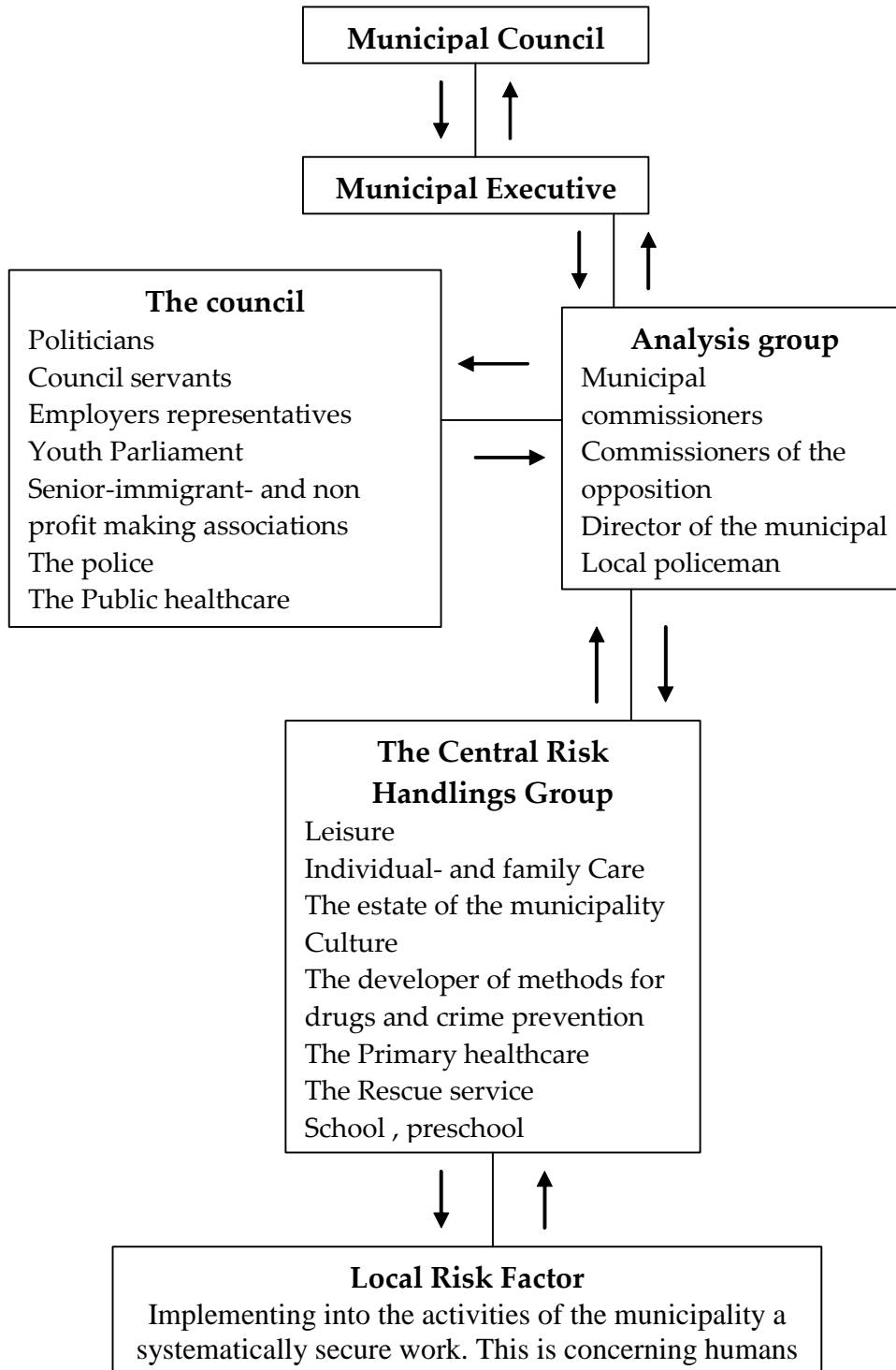
Politicians	Immigrant associations
City council servants	Non-profit-making-associations
Employers	The Police
The Youth Parliament	Estate owners
Senior associations	Citizens
Social insurance office	The Primary Healthcare
Job centre	The Municipality Labour Market Unit
Church of Sweden through parishes	

3.8 Voluntary efforts

In the efforts of the municipality to become as safe as possible, we are finding new channels to cover the needs of the citizens. An important part in this work is to take care of the commitment of the non-profit-making associations and individual citizens. Their participation and opinions are of great importance. We would especially like to point out The Voluntary Resource Group (FRG) which is a joint effort between the municipality and different non-profit-making organizations, which sometimes, in extraordinary situations, are able to support with resources.



3.9 An outline of the Safety organization



Figur 1: Staffanstorps kommun – Safe Community organisation



4. Long-term, lasting programme including the two genders and all ages, environments and situations.

The programmes and actions described below are all thought of as long-term. Some of the programmes and actions are initially run as project for practical reasons. Evaluation and follow-up determine the extent of the action in order to reach maximum effect. If the evaluation suggests a change of method or a shows a problem with the implantation, the organisation is entitled to make fast decisions for improvement.

4.1. All citizens

4.1.1. Road safety

in the municipal is improved by continuous identification of traffic flow and is dealt with by Committee for Environmental and Community construction, the technical committee and the Analysis group. The procedure is described below.

Staffanstorp and Hjärup are built according to road planning from the 60ies, where the idea is to keep traffic separate from pedestrians. This is the fundament for a satisfactory road safety for non-protected road-users, but the downside is that fear of assault increases.

In the planning of new residential areas, the engineers for road-planning work closely with the architects. The aim is satisfactory safety for non-protected road users.

New road-plans are under development in the municipality. That includes an analysis of existing road network and suggest measures in line with the "Vision Zero" (Sweden's long-term goal for road safety; to end fatalities or serious injuries in road traffic). We continuously reconstruct places and roads with deficient safety and improve pedestrian and cycle lanes.

4.1.2. Watchman rounds

The Analysis group has opened a project together with the employers, Church of Sweden, the municipal real estate company, Skånetrafik (the public transport company in the county) and housing and residential associations in Staffanstorps kommun. The purpose of Watchman rounds is to protect and eliminate damage on people and property. A unique feature is that the activity is designed according to negative tendencies and crimes, based on statistics from security companies, the police and field workers. Information about the project and statistics could be found on the municipal website.

4.1.3. Surveillance cameras

is an action taken mainly to minimize vandalism of buildings and property and to increase security for people living and working in Staffanstorp. Furthermore, the chance to identify the ones committing crimes increases. After identification, further measures follow fixed routines between those responsible in the municipality, the social worker in the police force and the police.



4.1.4. Growth 7 000

is a programme for growth in Staffanstorps kommun. The idea of the programme is that the inhabitants get a better chance to influence from the ground planning until completed houses. This increases the feeling of security for residents in the area. The ambition is to raise the population with 7000 inhabitants within 10-15 years. There is a specifically designed checklist, drawn up by a crossover team representing all branches of the municipal activities, to guarantee the quality of how safety is taken into consideration throughout the process.

4.1.5. Risk assessment policy

ratified 1996, where the purpose is to systematically and continuously assess risks and prevent damages. The aim is to minimize consequences, damages or disturbances in the municipal activities. The board of the city council has the overall responsibility for this work.

The risk and vulnerability assessments that are carried out are not only dealing with extraordinary events, but also everyday risks; from small children's safety to the daily security of old people.

A new strategy document about a safe Staffanstorp is under process, and is about to be established. It involves Staffanstorps kommun as a geographical area and will be a more dynamic tool for everyone who works with safety.

4.1.6. Systematic safety work

is aiming to give people in charge a tool, B4rm (see chapter 6), which is dealing with all different legal demands that could be derived from safety matters.

4.1.7. Emergency/Safety folder

Most departments of the municipality have a folder with a policy and plan of action for safety matters. The idea is to establish plans of actions to prevent and meet problems that occur in the municipal work and support people involved.

4.1.8. Social worker in the police force

There is a social worker in the police force in Staffanstorp so that individual needs could be understood at an early stage. The purpose is also to provide service and initiate adequate support and treatment. This post is a key contact between the police and IFO (individual and family care) within the social service.



4.2. Children and youth

4.2.1. SET-education

(Social and Emotional Training - ref; Birgitta Kimber, www.set.se)

This method is compulsory for all schools (grade 9 and gymnasium, both public and private). The purpose of the training is to, at an early stage, see children's signs, notice behaviour and increase the understanding of environmental factors that make way for children to develop as favourably as possible. Cooperation between school, parents and children is of utter importance. Staffanstorps kommun works preventative with fundamental values in the schools and has committed to a tutor training, with the aim to train pupil's social and emotional capacity.

4.2.2. Grade 6 - parent project

has the aim to, at an early stage, make parents aware of the risks their children are exposed to and emphasize their role as role models and the importance of establishing boundaries for their children. This begins in grade six, not as a regular part of the evaluating meetings, but a compulsory in-depth addition. The children cannot be present during these conversations. The people in charge of implementing this are personnel not tied to teaching, but with adequate qualifications (field assistants, social workers in the school, school psychologist and school nurse).

4.2.3. Family class – to become a better pupil

Families with children that need to become more responsible in their school efforts, and to function better theoretically and socially, are offered to participate in a family class. The project also helps parents to support their children in their school work. Parents, or someone else who is important to the child, is invited to a twelve week course together with their child. The parent and the child follow the family class 1-3 times/week, 2.5 hour each time. The rest of the time, the pupils are in their regular classes. The student, the parent and the teacher have together formulated clear goals to work towards, and a detailed schedule connected to each lesson.

4.2.4. Cooperation between Staffanstorps Kommun and the parish of S:t Staffan, Church of Sweden

The project is an unusual forum for parents to candidates for confirmation. That means that a series of lectures is held with the intention to give parents better insight, knowledge and understanding about what influences the development their children. The lectures consist of different themes, relevant to the age group, with the purpose to emphasize the importance of setting a norm and establishing boundaries.

4.2.5. Theme weeks – Feel good

The purpose with the theme weeks is to support parents in their parenting. An example is a theme week named Feel good. They include topics such as food, physical training, safe cycling, bus safety and what to do when there is a fire. Theme weeks also include programmes for parents during evenings.



4.2.6. The Music school project for children with various emotional difficulties

To motivate and engage children and youth with emotional difficulties, Music school has run different trial projects where they have been encouraged to play an instrument, sing or in other ways give them a meaningful leisure activity.

4.2.7. Attitude project associations

means that leaders in non-profit associations are given knowledge about and insight in the current situation in society and what they could do to stop negative trends and behaviour. The main thing is that the leaders' message to the youth in the organisations is in consistency with law and regulations, and with the research and evidence in the field to minimize damages. The common attitude should be to give the youth a message from a social standpoint rather than the opinion of the individual leader. All leaders in the association should take part in this development.

4.2.8. Youth flats

is a strategic investment in youth and their living conditions by *Staffanstorpshus AB*. The purpose is to, on the basis of young people's wishes and needs, design a housing where low costs and position is given priority.

4.2.9. Leisure activity

in Staffanstorp operates to some extent in projects. The projects consist of distributing resources to a number of youth projects where the youth themselves are involved in the selection process. Each project has an external executor, such as associations, private person and other municipal units. Some projects also receive funding from other partners.

4.2.10. A joint effort - Lions Club, Färs och Frosta Sparbank and Staffanstorps kommun

is a joint financing of a drug and crime preventing project, mainly run by the after-school centre, for example "Scooter school" and "Teckneria".

4.2.11. Safety certified city council servant

In line with the EU norm SS-EN – 1176-1177, Staffanstorp has a safety certified city council servant who inspects playgrounds. This specially trained servant is the expert in the field. A random sample check is made every three months and a full inspection is made once a year. On top of that, caretakers at schools and preschools are being trained in playground toy safety in order to make outdoor environment for children safer.

4.2.12. Test purchase

Municipalities are responsible for the immediate control of the observance of the law about serving spirits, wine and beer and serving and retail sale of light beer and tobacco. To check the observance, so called "test purchases" are made. The purchases are made by young people older than 18, but with an appearance that should cause an ID-check. Test purchases are made 2-4 times per year and sales location.



4.2.13. *Swimming training*

Compulsory swimming training every week for children during two years; this is unique in Sweden. Thanks to this, 98% of the children in the schools in Staffanstorp know how to swim.

4.3. Staff

4.3.1. *Practical conflict management/Self protection training*

is offered to exposed staff categories in the municipality. Three pilot trainings have been carried out with following sectors: Healthcare, Individual and family care, Sports facilities caretakers, children and education. According to the evaluations, more of this is needed and to all municipal staff in exposed sectors.

4.3.2. *Education*

Every year, we have regular and repeated education on safety for the municipal staff, such as road safety, fire and accident training and heart and lung rescue.

4.3.3. *Theme days*

for municipal staff who work with children and youth, focus on themes based on current risk and threat scenarios. The theme days intend to provide knowledge and realisations about how to prevent/limit consequences of damages by illuminating factors that concern child safety. Example: Threat predictions and tools to deal with it.

4.4. The elderly

Staffanstorp has about 21 000 inhabitants. 11% out of these are older than 65 years and 3% over 80 years. Our focus is "Sweden's highest quality of life for old people", and that also includes prevention of injuries. Statistically, the incident frequency among old women (+75), decreased over the last few years, whereas statistics for men shows higher stability, apart from incidents in the living environment. The tendency for age group 65-74 years is about the same.

(Source: <http://www.skane.se/upload/Webbplatser/UMAS/VERKSAMHETER%20UMAS/Socialmedicin/skador/44740inla ga.pdf#search=%22skador%20p%C3%A5%20grund%20av%20olycksfall%20i%20sk%C3%A5ne%22>)

4.4.1. *The Staffanstorp model*

is a coordination of all individual orientated efforts; municipal, church and voluntary ones. The aim is to with a focus on safety, improve quality of life for old people.

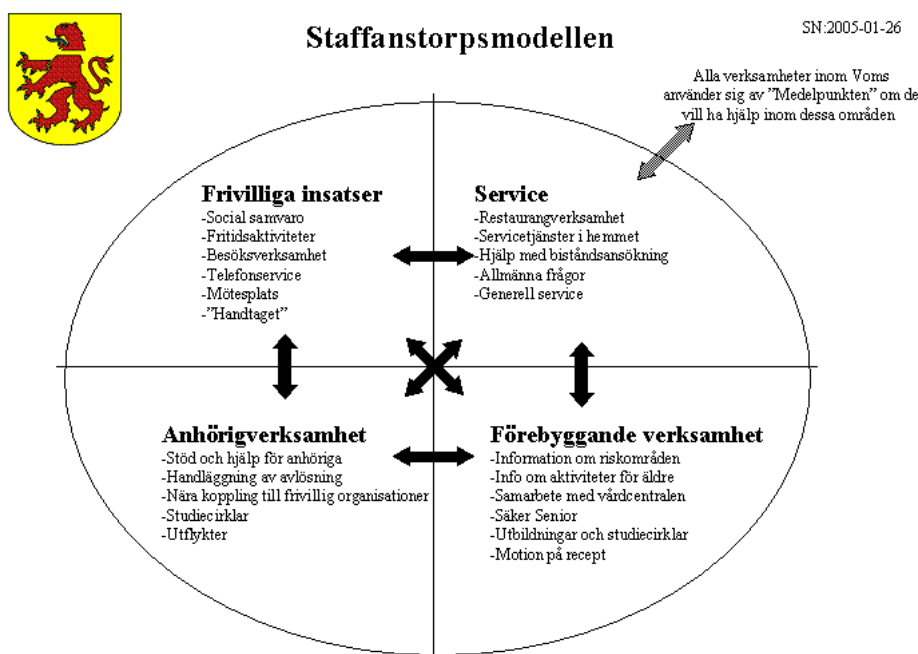


Fig2: The Staffanstorp model brings a new approach. By establishing the coordination central Medelpunkten for the preventive work within VOMS, the aspiration is to improve the service for the elderly.

4.4.2. Senior in the school

is a project with cross generational perspective. Society of today doesn't offer spontaneous contacts between young and old people, which increase the gap between different generations. To decrease this gap, Senior in the school has emerged as a voluntary effort. The exchange between generations brings better understanding for each other's lives, references, thoughts and emotions. Cross generational contacts could, in the long run, bring a society with security and more compassion, both for children/teenagers and the elderly.

4.4.3. Preventive home visits

In Staffanstorp, a specialist of ergonomics makes a home visit to people older than 80 years twice a year. The purpose of the home visit is to give advice and information which could contribute to strengthen the security and perhaps help the elderly to keep/improve their health and keep their ability to function actively and independently as long as possible. The individual living conditions are paid attention to, comfort as well as safety regarding indoor and outdoor environment. During the home visit, the individual is informed about what support efforts are available from the municipality and primary healthcare, and what activities and social meeting places there are to be found in the municipality.



4.4.4. Safer Seniors

is a training intended for elderly in Staffanstorps kommun, and includes: home safety, fire safety and personal safety. The course is run by the Civil Defence Association together with the municipality.

4.4.5. The handle

is a service to prevent accidents of falling over. The handle helps to hang curtains, put in new bulbs or other easy chores including climbing a chair or similar acrobatics. The help could mean less suffering for the individual and less costs for medical care for society. This service is directed to elderly or people with home service/housing support/support according to LSS.

4.4.6. Information brochure to seniors

published every second year and distributed to everyone older than 65 years. It is a brochure from the Healthcare with information about activities in the municipality, run by the city council and others, and general information about how to avoid accidents in your home.

4.4.7. Safety Living

is a way of living that means intensified service and quality of life to seniors and patients. The service is included in the rent. Intensified service is for example security alarm, fire alarm systems, stove guard, access to nursing and physical activity, and help with this and that, such as changing bulbs.



5. Programmes intended for high risk groups and environments, and programmes beneficial to vulnerable groups

5.1. Children and youth

5.1.1. *ATLAS- care in the homes*

a treatment programme in the home environment intended for children and youth aged 12 -18 years, where social difficulties are identified that involves a need of help and support. The purpose is to break a destructive life situation. The programme contains actions in the young person's home, school and social environment. Atlas is an alternative to traditional foster-homes or institutions that social care normally are able to offer.

5.1.2. *Programme to influence young criminals*

is a programme intended for youth aged 15-21 years, who have a recorded, serious criminal behaviour, or who have been sentenced to care within the social service.

5.1.3. *Field assistance*

is since 1986 a recorded long term preventative action taken in the municipal. The field assistants operate both on a community and group level, and on an individual level, which means it is partly structural, but mainly preventative (generally/primarily and specifically/secondarily) and to some extent treating. The field assistants work all week days and evenings, and Friday and Saturday nights.

5.1.4. *Safety in schools and preschools*

The prevention of damages is continuously implemented in the activities of the municipal. The work is pursued in a systematic manner so that identified risks, incidents and damages are reported in B4rm (see 6.1). Within the systematic lays responsibility to follow up and attend to the reports.

The reports span from problems on an individual level such as insults and accidents, to problems related to buildings and school yards such as failure in safety of playground toys etc.

5.1.5 *Cooperation with the healthcare*

The municipal group has produced a policy for MRSA and is presently running projects focusing on "overweight children" and "autism in children". The possibility to run a "Family central" and start up a new way to work about psychiatric care is also being investigated.



5.2 Disabled people

5.2.1. Guardian training

is a training run by superior guardians and disability supervisors, for guardians who's clients have a disability. Guardians are educated/informed on news in the municipal, routines to apply according to social law and social security system to guarantee the legal rights of their clients.

5.2.2. Easily remedied obstacles

Disabled people's association and the disability secretary of the municipal have, on a regular basis, meetings with the specialist from the technical committee and the production manager from Markteknik (who perform the outdoor surface work) in order to continuously and smoothly adjust minor obstacles in the outdoor environment.

5.2.3. Disability education

All grade four pupils (about ten years old) in the municipal, are offered education in disability knowledge. The purpose is to increase the understanding of people with disabilities and increase the knowledge about what it is like to live with a disability, and by this prevent bullying.

5.2.4. The Meeting Point

A part of the social psychiatric care is Träffpunkten (The Meeting Point), where the staff works to break patterns of isolation and create quality of life by activities, support and fellowship for the visitors.

5.3. Other vulnerable groups

5.3.1. Directed efforts

There are specific efforts directed at immigrant groups with ethnical and cultural diversity, which means cooperation between representatives from the municipal, the police and the groups concerned. The work aims at finding different angles to break negative behaviour which generates feelings of insecurity among the inhabitants, and also to stop negative development within these groups.

5.3.2. Housing support

There is an articulated will in Staffanstorp to stop homelessness. Therefore there is a programme for housing support, directed to poor people. This means that the resources and support to these people, provided by the social service, have been intensified. The target group stretches from the 16-year-old with social difficulties, addicts, young parents, indebted people, disturbing behaviour and health hazards to people with mental difficulties. A "social contract" is established between the one concerned, the caretaker of the house and the landlord.



5.3.3. Overall municipal plan of action against domestic violence

The purpose of the plan of action is to through collaboration between different authorities and organisations

- improve and increase the support for women who are suffering from violence
- improve and increase the support for children who witness violence
- offer treatment to men who use violence
- increase the knowledge about each others resources
- The short-term aim is to contribute to decrease violent crime against women in Staffanstorps kommun
- The long-term aim is to put an end to the violence

A domestic violence network has been set up by representatives from the police, the social service in Staffanstorps kommun, the County council of Skåne, Women's refuge in Lund, Crime victim watch, Church of Sweden and the Lindhe Lawyers.

5.4 Directed efforts to different citizen groups

Example of this is, among other things:

In cooperation with the rescue service, the farmer's association and Länsförsäkringar (an insurance company), mainly regarding education about fire and environmental hazards for farming.

Brochures to the citizens about safety, for instance: "What do I do if it happens?", "Important information about fire protection in your home" and "Make your home safer – risk of accidents, prevention and first aid – advice and tip-offs".

Education offers to citizens, for instance: "Home and leisure – risks and safety". The education is for free and in cooperation with the government, the Swedish Fire Protection Society and the rescue service.

Support in the process of finding routines regarding safer surroundings at different types of sports clubs. Among other things, the municipal has supported the horse riding society to design a Safety folder, and routines associated to it.



6. Programme for recording frequency and cause of damages, and rendering possible to follow up prevention

6.1. System for reporting incidents - B4rm

B4rm is a programme dealing with tendencies, where the idea is to spot problems before they cause severe consequences. The ambition is to make the programme available for the public. It is a computerized system for the Internet, consisting of two parts:

Report-part:

where risks, incidents and damages are recorded. The ambition is to keep templates for systematic health and safety work available here.

Administrational part:

where the recorded reports are being dealt with. It is possible to follow a matter from the report until it has been taken care of. Ground plans, digital maps and risk assessment functions are being used to make it easier to understand.

The overall responsibility to evaluate lays on the Analysis group. When a risk is identified, or an incident or damage has been reported, a team is appointed to find solutions. Experiences of fixed groups show that the dynamics is lost and the group loses its purpose. The concept relies on allowing different ways and solutions. The aspiration is to acquire knowledge so that repetition could be avoided.

6.2. System for care-information AB - VIS

According to directions from the Swedish National Board of Health and Welfare (SOSFS 2005:12), all health and medical care should include systems for planning, executing, evaluating and improving the activity. All personnel should be part of the systematic development of quality of the work. To report negative events and incidents is a duty and a responsibility for all staff in health and medical care, and constitutes one of the foundations for improvement of safety for patients.

In Staffanstorp, we have an Internet-based system, VIS, which supports our work with deviations. The system follows the process from recording and analyzing, to feedback, follow-up and organisation of learning. The system separates between general deviations and case reports.

6.3. Hotline for safety matters

On the website for the municipality, under the headline safety, the public is welcome to report hazards, or share their views or ask questions about the matter safety. Four employees have access to this electronic mailbox and answer for the feedback and for bringing things further to who it may concern.



7. Evaluation

To be able to evaluate the effects of the efforts that are made, Staffanstorps kommun is using the ratio and statistics from various areas. These results are underlying for future municipal efforts and methods.

- B4rm – see 6.1
- VIS – see 6.2
- The security survey by the police
- Crime statistics by the police
- *Surveys of drug habits* – epidemiological surveillance. Every second year, a systematic investigation takes place about consumption patterns and attitudes towards alcohol, tobacco and narcotics among the youth. The selection is all pupils in 6th to 9th grade (aged 12-15 years) and also 2nd grade in gymnasium (about 18 years old).
- *Focus groups* – A way to via a chosen and representative selection of the population, acquire knowledge about opinions and attitudes among citizens about planned or implemented actions.
- The ratio of the Department of social medicine (UMAS)
- Medical care statistics
- The ratio of the Institute of Public Health
- Statistics from the National board of Health and Welfare
- STRADA (regional statistics from the police, the road administration and the county council of Skåne)

An example that could be mentioned is that in the security survey made by the police in 2005, a paradox was identified. The paradox was that the real security, according to crime statistics, was one of the highest in Skåne, whereas the inhabitants felt less secure than most others in Skåne. A study of a focus group showed that the lack of security did not have much to do with crime, but with images and headlines in media about other problems, such as power failures, the terror attacks in USA, natural disasters etc. The people in the study mentioned other factors such as long waiting lists for seeing a doctor and insufficient lighting caused by the management of green areas.

The reason to use such a wide range of various statistics is to learn as widely as possible about the effects of our actions, about real as well as felt security. In order to continuously improve and develop our safety work.



8. National and international collaborations

Staffanstorps kommun is very interested in taking part of national as well as international networks (Safe Community networks) to improve safety in the municipal and to share our experiences and knowledge.

Staffanstorp is a member of OffSäk (a national security network for public organisations).

Representatives from Staffanstorps kommun are members of the board of NSSA (the Nordic Safety Academy, a Nordic network for safety matters).

There is a deeper international cooperation where the University of Lund and Staffanstorps kommun are partners in a research programme. The work operates on the concept Safe and Secure society (SSS).

The municipal is also a member of ECAD (European Cities against Drugs).

When municipal representatives lecture on this topic, we describe our concept of a safe community, and what advantages it brings to work like this. Already today we have national as well as international undertakings in coordinating safety work.